



CaT Neighborhood Investment Properties, LLC  
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## Important Information Regarding Your Stay in Eagle Heights @ Galena

### Check In Guidelines

Check in is NO SOONER THAN 3:00 PM  
TURN ON WATER (located in laundry room behind door)

### Smoking

Smoking of any kind is NOT allowed inside Eagle Heights  
Should you smoke outside, please properly dispose of all ashes and cigarette butts

### Proximity and Parking Passes

6 Proximity Passes (access to owner's club) are located in pouch hanging on the hook next to the lower door.  
Please return all 6 to the pouch upon departure or be assessed \$25 per pass for replacement  
Additional proximity passes can be purchased at the Owners Club for \$5 a pass  
Parking passes are required to park at the Owners Club  
Temporary parking passes can be acquired at the owners club at no cost

### Air Conditioning

Please be conservative when using the air conditioner. Keep the unit on AUTO, COOL and set no lower than 75 degrees. Please keep windows and doors closed. Closing blinds and shades can help on especially warm days. If the thermostat is set too low it will not only freeze the system and require a service call, but may also cause damage to the unit, resulting in NO AIR CONDITIONING.

### Refrigerator

The refrigerator and freezer must be left on a medium setting. It may take 24 hours for the unit to properly cool down after being emptied and cleaned. Keep the door shut as much as possible.

### Trash and Recycling

Trash and Recycling can be deposited at the Mount Hope Refuse Center, proximity pass required.

### Check Out Guidelines

Check out is NO LATER THAN 11:00 AM  
Return proximity passes to the pouch on the hook by the front door  
Leave all used towels and sheets on the utility room floor  
Clean and reshelv all dishes  
Clean out refrigerator  
Check under beds, in dressers, and closets for personal belongings  
Turn off electronics and lights  
Lock all doors, sliders, and windows before your departure  
Close blinds and curtains  
Do not move furniture in any room or outside spaces  
Take all Garbage to Mount Hope Refuse Center  
TURN OFF GRILL LP TANK  
TURN OFF WATER

### Address

439 Territory Drive, Galena, IL 61036

### WIFI Information

SSID: EagleHeights / Password: !CaTNIP27